

Privacy Policy

Effective Date: 26.06.2022

We are committed to protecting your personal data and ensuring transparency about how we collect, use, and safeguard it. This Privacy Policy explains what information we collect, how we use it, and your rights under the **General Data Protection Regulation (GDPR)**.

1. Who We Are

This website is operated by Rebel PM International Ltd the provider of private Virtual Desktop (Windows 11) services.

2. What Data We Collect

We may collect the following personal data:

- **Contact Information:** Name, email address, phone number
 - **Account Data:** Login credentials, billing address, user ID
 - **Payment Information:** (Processed by a third-party provider – we do not store credit card data)
 - **Technical Data:** IP address, browser type, device information
 - **Usage Data:** Log files, access times, usage behavior on the virtual desktop platform
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3. How We Use Your Data

We use your data for the following purposes:

- To provide access to your private virtual desktop
- To process orders and payments via **Stripe**, our trusted third-party payment processor
- To communicate with you regarding your service (e.g., provisioning, support)
- To improve our service and technical infrastructure
- To comply with legal obligations (e.g., tax and regulatory requirements)

Important: We do **not** store or process your credit card or banking information on our servers. All payment data is handled securely by **Stripe**, in accordance with PCI DSS standards. You can view Stripe's privacy policy at: <https://stripe.com/privacy>

4. Legal Basis for Processing

We process your data under the following legal bases (per Art. 6 GDPR):

- **Contractual necessity** (e.g., service delivery)
 - **Legal obligation** (e.g., record-keeping)
 - **Legitimate interest** (e.g., fraud prevention, service improvement)
 - **Consent**, where applicable (e.g., marketing emails)
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5. Data Storage and Retention

We retain personal data only as long as necessary:

- For the duration of your service contract
 - As required by legal obligations (e.g., tax or accounting laws)
 - Or until you request deletion, unless legally restricted
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6. Data Security

We implement appropriate technical and organizational security measures to protect your data, including:

- Encrypted connections (SSL)
 - Secure password policies
 - Access control and monitoring of our systems
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7. Data Transfers

If personal data is transferred outside the European Economic Area (EEA), we ensure adequate protection through:

- EU Standard Contractual Clauses
 - Adequacy decisions by the EU Commission
 - Other appropriate safeguards as required by law
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8. Your Rights under GDPR

You have the right to:

- Access your personal data (Art. 15 GDPR)
- Request correction of inaccurate data (Art. 16)
- Request deletion of your data (Art. 17)
- Object to or restrict processing (Art. 18, 21)
- Receive a copy of your data (Art. 20, data portability)
- Withdraw consent at any time (Art. 7)
- Lodge a complaint with a supervisory authority (Art. 77)

To exercise your rights, contact us at: **[Insert your contact email]**

9. Cookies

We use cookies only for essential website functionality. We do not use tracking or advertising cookies. You can manage your preferences via your browser settings.

10. Changes to This Policy

We may update this Privacy Policy from time to time. The latest version will always be published on our website with the effective date.

11. Contact

If you have any questions about this policy or your data, contact:

[Your Company Name]

Email: [Insert contact email]

Address: [Insert address]

Let me know if you'd like a **German version**, or if you're using any tools (like Stripe, Mailchimp, or analytics) that should be added to the policy.

You said:

i am using stripe

ChatGPT said:

Great — since you're using **Stripe** for payment processing, here's an updated **Privacy Policy** section to include that, along with a note that you do **not** store or access credit card information directly:
